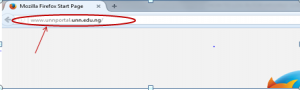
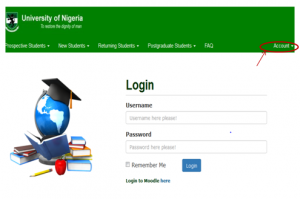
**PROCESS FLOW ON HOW TO RETRIEVE/RESET PORTAL LOGIN PASSWORD**

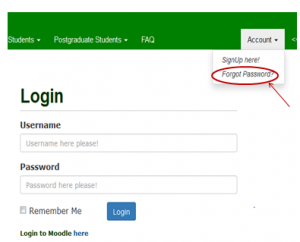
1.Type in the address bar on your browser [unnportal.unn.edu.ng](http://www.unnportal.edu.ng) as shown below.

[](http://www.unn.edu.ng/wp-content/uploads/2017/05/Pic482.png)

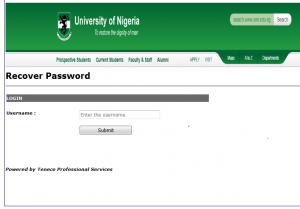
2. Press the enter key on your keyboard, the following screen will appear.

[](http://www.unn.edu.ng/wp-content/uploads/2017/05/Pic72.png)

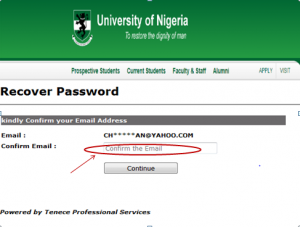
3. Click on “Account” on the right side of the screen to see the next screen as shown below. Observe the dropdown menu under “Account”

[](http://www.unn.edu.ng/wp-content/uploads/2017/05/Pic73.png)

4. Click on “Forget Password?”, to see the following screen.

[](http://www.unn.edu.ng/wp-content/uploads/2017/05/Pic74.png)

5. Type in your registration number as username. Then, press the enter key or click on “Submit” button and the screen below will appear.

[](http://www.unn.edu.ng/wp-content/uploads/2017/05/Pic75.png)

6. Confirm your e-mail by typing in your e-mail address in full, in the column provided, then click on “Continue” button.

7. Your password will automatically be sent to your e-mail account.